

KEYFORT LIMITED

SOFTWARE ENGINEER INTERN 2012/13 – JOB DESCRIPTION

Keyfort is a well-established tailored cloud computing and network services company, seeking a Software Engineer Intern to work within the Operations team. The role comprises basic operational engineering work, software design and software development. You will deal with customer technical queries and requirements definition, both over the telephone and face to face. You will work independently and as part of the expanding Operations team. Training will be given. You will be based in the Hull office and there may be occasional travel to our customers' sites or the Bournemouth office. You will work alongside of a Systems Engineer in the Hull office and report to the Operations Manager who is based in the Bournemouth office.

Key responsibilities are:

- Customer Service Focus – In all aspects of the role, the Software Engineer must strive to provide excellent customer service and be professional, positive and courteous in all communications and dealings with Keyfort's customers.
- Technical Support – Provide technical support for Keyfort's customers. Support may be requested and provided by telephone, email and/or direct customer contact. The Software Engineer must use best efforts to diagnose, prioritise and resolve incoming technical issues and queries assigned.
- Software Design – Organise, prepare and execute analysis & requirements gathering, design, documentation, progress reporting and planned testing.
- Software Development – working in a Linux, Apache, MySQL, PHP (LAMP) server environment running on VMware virtual servers. Plus data collection and/or distribution via smart phones and/or tablet PCs running iOS or Android routines.

The company provides tailored cloud computing and network services from design, through implementation and onto managed service. The company has been established for twelve years and has created an established customer base, both government and private sector, largely in the British Isles with some global network links.

The successful candidates must be enthusiastic and flexible, keen to put their applicable computer studies to good purpose and to take responsibility for the execution of their assigned tasks. This is an opportunity to play a visible and active part within a multi skilled professional team and to contribute to the success thereof. Technical training will be provided.

Hours of work 9 am to 5.30 pm Monday to Friday.
Start date July 2012 negotiable.

Pay £12,000 per annum pro rata

Applications including first year results to:
Miss S Powell, Keyfort Ltd, 21 Oxford Road, Bournemouth. BH8 8ET
Email: spowell@keyfort.co.uk
Tel: 0844 801 4580

Closing date for applications: 17:00 Friday 2nd March 2012
Interviews to be held at the Hull office in March