



Keyfort's IT Engineering Service Portal (ITESP) is a safe and secure way for our customers to access their IT information.

The benefits of using ITESP for your organisation include:

- **Authorized Contacts List:** allows you to select which personnel are authorized contacts and authorized management contacts.
- **Secure Document Access:** enables documents e.g. network diagrams to be downloaded and viewed securely.
- **Network Status:** you can see the current status of your managed devices and services via an interactive map.
- **Case/Installation Management:** provides you with secure access to your in-progress support/installation cases with Keyfort.
- **Change Control:** offers a change control facility which enables customers to manage and log change requests.

We will be contacting customers from April 23<sup>rd</sup> to assist with initial login.

Contact Keyfort - [support@keyfort.co.uk](mailto:support@keyfort.co.uk) or call us on 0844 801 4589.

If you already know your login credentials, visit [here](#).



## Next Generation Antivirus

Antivirus software is a standard security practice for organisations.

Keyfort's Next Generation Antivirus has optional software patch management, which means that NGAV will ensure that your device has the most up-to-date software.

Patch management is a required for Cyber Essentials.

For more information, call Keyfort on 0844 801 4580 or visit our [website](#) for pricing.

Visit [Cyber Essentials](#) for more information.

**Cyber Security** - Please be aware that there is a current wave of scam emails purporting to be from a director requesting fraudulent payments. Please ensure your accounts staff are on guard.