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# RECEIVING OFFICE CALLS AT HOME

## IS NO LONGER AN INTRUSION - IT IS NOW A REQUIREMENT

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The old office PBX phone systems lack the functionality to manage in bound calls to where they are needed. However, with a VoIP phone system inbound calls can be directed to individuals and groups where and when required by using 'follow me round' on your smartphone to act just like your desk telephone. You can receive calls, transfer them and make out bound calls via your office number. With this and many other call management features including call hunt groups, automatic attendants, video conferencing, voice recording and links to your Microsoft applications using a VoIP telephone service can provide much improved customer service whether working at home, in the office or on the move.

Add in recurring cost savings by cancelling ISDN telephone rental and expensive call charges of the PBX phone system and moving to VoIP becomes a win win move on service and costs. VoIP (Voice over Internet Protocol) is a modern, flexible, and efficient phone system where calls are routed over the internet, reducing your telephone bills and streamlining operations.



### Which VoIP phone system should your organization use?

If you would like to discuss your organisation's requirements with a view to advancing to VoIP then contact Keyfort and you will be put through to the right people whether they are working from home or the office.

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#### *This weeks riddle*

What belongs to you, but other people use it more than you?

Your name

**FOR MORE INFORMATION ABOUT VOIP VISIT: [HTTPS://KEYFORT.CO.UK/SERVICES/BUSINESS-VOIP-PHONE-SYSTEM/](https://keyfort.co.uk/services/business-voip-phone-system/)**